

Assessed values
Reference values

Billing Accuracy

Granite State (electric)	
System Level	Company Level
Oct-2014	98.12%
Sep-2014	99.92%
Aug-2014	99.09%
Jul-2014	99.41%
Jun-2014	99.41%
May-2014	99.50%
Apr-2014	99.53%
Mar-2014	99.72%
Feb-2014	99.66%
Jan-2014	99.72%
Dec-2013	99.67%
Nov-2013	99.58%
12 mo avg	99.44%
Goals:	
Pre Day N - Report	99.00% (12 mo rolling)
Pre Day N - Review & Set-Aside	98.00% (12 mo rolling)
Post Day N - Report	99.00% (TSA period + 365 Days)
Post Day N - Review & Set-Aside	96.00% (TSA period + 365 Days)

Estimated Bills

Granite State (electric)	
System Level	Company Level
Oct-2014	0.45%
Sep-2014	0.68%
Aug-2014	0.74%
Jul-2014	2.65%
Jun-2014	1.26%
May-2014	0.90%
Apr-2014	1.07%
Mar-2014	1.29%
Feb-2014	1.46%
Jan-2014	1.27%
Dec-2013	1.30%
Nov-2013	1.23%
12 mo avg	1.19%
Goals:	
Pre Day N - Report	1.30% (12 mo rolling)
Pre Day N - Review & Set-Aside	1.80% (12 mo rolling)
Post Day N - Report	1.50% (TSA period + 365 Days)
Post Day N - Review & Set-Aside	2.00% (TSA period + 365 Days)

Bills with exceptions

Granite State (electric)	
System Level	Company Level
Oct-2014	N/A 0.99%
Sep-2014	N/A 0.43%
Aug-2014	N/A 0.33%
Jul-2014	1.67% 1.09%
Jun-2014	2.16% 0.73%
May-2014	1.53% 0.50%
Apr-2014	1.51% 0.57%
Mar-2014	1.68% 0.58%
Feb-2014	1.65% 0.66%
Jan-2014	1.02% 0.87%
Dec-2013	1.68% 0.90%
Nov-2013	0.84% 0.74%
12 mo avg	1.53% 0.70%
Goals:	
Pre Day N - Report	0.80% (12 mo rolling)
Pre Day N - Review & Set-Aside	1.00% (12 mo rolling)
Post Day N - Report	0.83% (TSA period + 365 Days)
Post Day N - Review & Set-Aside	0.97% (TSA period + 365 Days)

Assessed values
Reference values

Billing Accuracy

Energy North (gas)		
	System Level	Company Level
Oct-2014	N/A	99.92%
Sep-2014	N/A	99.94%
Aug-2014	N/A	99.96%
Jul-2014	N/A	99.86%
Jun-2014	N/A	99.67%
May-2014	N/A	99.40%
Apr-2014	N/A	99.67%
Mar-2014	99.11%	99.66%
Feb-2014	99.21%	99.28%
Jan-2014	99.16%	98.78%
Dec-2013	99.33%	99.47%
Nov-2013	99.23%	99.75%
ENNG Specific Avg - Transition Pd.		
	99.21%	99.61%
Goals:		
Pre Day N - Report	98.00%	(12 mo rolling)
Pre Day N - Review & Set-Aside	97.00%	(12 mo rolling)
Post Day N - Report		98.55% (TSA period + 365 Days)
Post Day N - Review & Set-Aside		94.57% (TSA period + 365 Days)

Estimated Bills

Energy North (gas)		
	System Level	Company Level
Oct-2014	N/A	0.13%
Sep-2014	N/A	0.19%
Aug-2014	N/A	0.23%
Jul-2014	N/A	0.13%
Jun-2014	N/A	0.15%
May-2014	N/A	0.07%
Apr-2014	N/A	0.14%
Mar-2014	3.06%	0.10%
Feb-2014	2.26%	0.17%
Jan-2014	3.51%	0.13%
Dec-2013	2.72%	0.20%
Nov-2013	2.06%	0.13%
ENNG Specific Avg - Transition Pd.		
	2.72%	0.15%
Goals:		
Pre Day N - Report	5.00%	(12 mo rolling)
Pre Day N - Review & Set-Aside	6.75%	(12 mo rolling)
Post Day N - Report		2.41% (TSA period + 365 Days)
Post Day N - Review & Set-Aside		2.81% (TSA period + 365 Days)

Bills with exceptions

Energy North (gas)		
	System Level	Company Level
Oct-14	N/A	0.37%
Sep-2014	N/A	0.57%
Aug-2014	N/A	0.62%
Jul-2014	N/A	1.18%
Jun-2014	N/A	0.43%
May-2014	N/A	0.47%
Apr-2014	N/A	0.31%
Mar-2014	2.58%	0.51%
Feb-2014	2.56%	0.76%
Jan-2014	2.53%	0.57%
Dec-2013	2.62%	1.17%
Nov-2013	3.24%	0.85%
ENNG Specific Avg - Transition Pd.		
	2.70%	0.68%
Goals:		
Pre Day N - Report	3.80%	(12 mo rolling)
Pre Day N - Review & Set-Aside	4.40%	(12 mo rolling)
Post Day N - Report		1.93% (TSA period + 365 Days)
Post Day N - Review & Set-Aside		2.26% (TSA period + 365 Days)